



Medical Home Partnership Overview





What is Medical Home Partnership?

Medical Home Partnership (MHP) is **our local, value-based care solution** that emphasizes quality and cost-effective primary care. MHP is a total population health management program based on the same principles as the patient-centered medical home (PCMH) model.

MHP primary care practices offer benefits like easier appointment access and more personalized patient support, while our

on-site BlueCross care coordinators work with primary care providers (PCPs) to identify members who need treatment and provide the right level of outreach according to their needs, whether that's a reminder to get a preventive screening or follow up with a physician before a minor condition becomes serious.

MHP is embedded in Blue Network PSM and Blue Network SSM, so all of your employees can benefit from the program.

Putting the Best Providers Front and Center

Quality matters to our members, and to us. Medical Home Partnership aims to achieve a deeper alignment between quality, care coordination and cost efficiency. That's why we require MHP practices to participate in our Quality Care Partnership Initiative (QCPI), which ties their reimbursement directly to performance on Healthcare Effectiveness Data and Information Set (HEDIS®) quality measures. We also require they maintain their National Committee for Quality Assurance PCMH Recognition. These requirements help make sure that only high-performing primary care practices are in this program.

In addition, we measure provider performance on key utilization metrics that drive costs and provide results to MHP practices through a scorecard. This scorecard informs MHP providers of practice patterns and helps them identify opportunities to provide care more efficiently.

All providers in this program receive a monthly care coordination payment for attributed adult members, age 19 and older. MHP providers who outperform on both quality and cost-efficiency benchmarks have an opportunity to earn a higher reimbursement.



We include a star rating in our online provider directory called the **BlueCross Performance Rating**, which helps members identify high-performing PCPs. This rating measures both quality and cost-efficiency, and it also credits MHP providers for their commitment to care coordination and delivering care based on value-based principles.

Compared to traditional primary care practices, MHPs offer*:

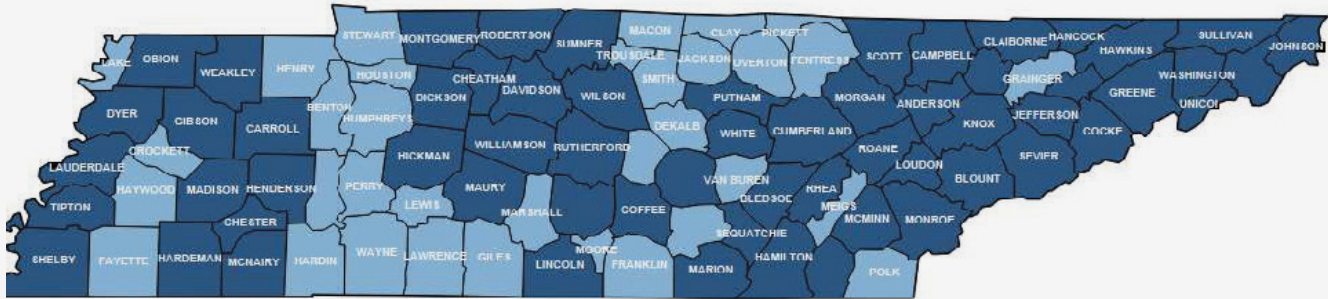
2.1%	+	1.6%	=	7.51	+	\$5.76
reduction in inpatient admissions		reduction in ER visits		average return on investment compared to non-MHP practices		PaMPPM savings

They also offer higher quality scores, meaning more effective health care.

*Source: 2020 MHP program evaluation. Results based on risk-adjusted, per-1,000 metrics using participating members across the Commercial line of business

Medical Home Partnership Across Tennessee

Today, 25 provider groups participate in MHP across the state, giving your employees access to over 1,900 MHP providers.*



* MHP stats as of October 2021

Easy-to-Use Employee Tools

We make it a priority to give your employees best-in-class tools and information they need to make informed decisions about their care.

To look for available MHP providers:

- › Visit bcbst.com/findadoctor.
- › Choose your network from the drop-down menu.
- › Select **Primary Care Provider** from the **Browse by** category.
- › At the top side bar, click **More Filters**, click **All Awards** and select **Medical Home Partnership**.



Participating providers will have an MHP logo within their profile.



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