



ICD-10 Program Overview

TMA

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Topics for Our Discussion Today

- ICD-10 Mandate Overview
- What is Changing and When are the 5010/ICD-10 Critical Dates?
- What Should Providers be Doing to Ensure Compliance
- What BCBST is Doing to Ensure Compliance
- BCBST's Provider Communication Plan
- Summary of Risks
- Questions or Comments?

5010 / ICD-10 Fundamentals

- The federally mandated HIPAA-AS standard covered electronic transactions and code sets are changing.
- On January 16, 2009, the DHHS announced the final rules for electronic transactions (version 5010) and new code set standards (ICD-10).
- Compliance dates are January 1, 2012 for the updated electronic transactions and October 1, 2013 for the new code set standards (service date driven).
- A transition period for implementing the new electronic transaction standard is scheduled to begin January 1, 2011 and end December 31, 2011.
- The implementation of 5010 and ICD-10 are intended to improve patient care quality, enhance claim processing, improve data reporting and promote increased interoperability across industry stakeholders.
- Significant impacts to provider billing and payment processing will be realized across the health care industry if stakeholders fail to collaborate, coordinate and communicate throughout this transition.

ICD-10 – What is Changing?

- The ICD10-CM and ICD10-PCS are new medical code sets under HIPAA-AS and represents a fundamental overhaul of the current ICD9 coding system:
 - ICD10-CM (Clinical Modifications) are the new medical code sets under HIPAA-AS for diagnosis reporting and replaces ICD9-CM.
 - ICD10-PCS (Procedure Coding Structure) replaces CPT-4 and HCPCS for Institutional procedure coding ONLY.
- ICD codes are used to calculate payment, adjudicate coverage, compile medical statistics and assess quality of care.
- The current ICD9 codes sets (17K) are outdated and do not reflect advances in medical technologies nor are they descriptive enough.
- The new ICD10-CM and PCS code sets will provide:
 - Greater flexibility to enable future capabilities and allows for over 140K codes.
 - Contain more descriptive and robust categories for precise coding, streamlined reimbursement processes and richer data quality for further analysis.
 - Maximizes the value of clinical data and the business value of interoperability of e-Health initiatives and the EHR.

What is changing with ICD-10?

The drive to upgrade ICD-10 code by October 2013 have significant impact on diagnosis and procedure codes.

ICD-10 Changes

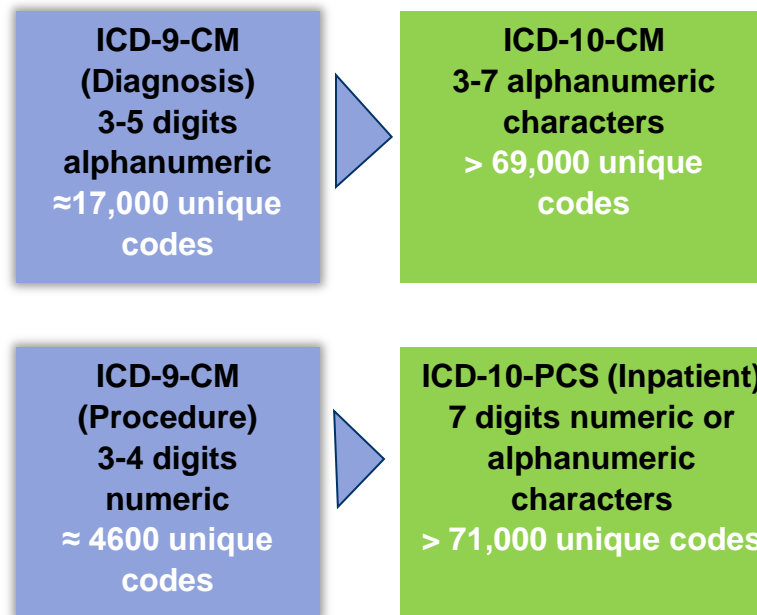
ICD-10

(International Classification of Diseases version 10)

The ICD is the international standard diagnostic classification for general epidemiological, health management purposes and clinical use

ICD-10 CM & PCS are upgrades of the U.S. developed Clinical Modification (ICD-9-CM) of diagnosis and procedure codes, first adopted in 1979

Complete Overhaul of Diagnosis & Procedure Codes



Implications

Pervasive Impacts

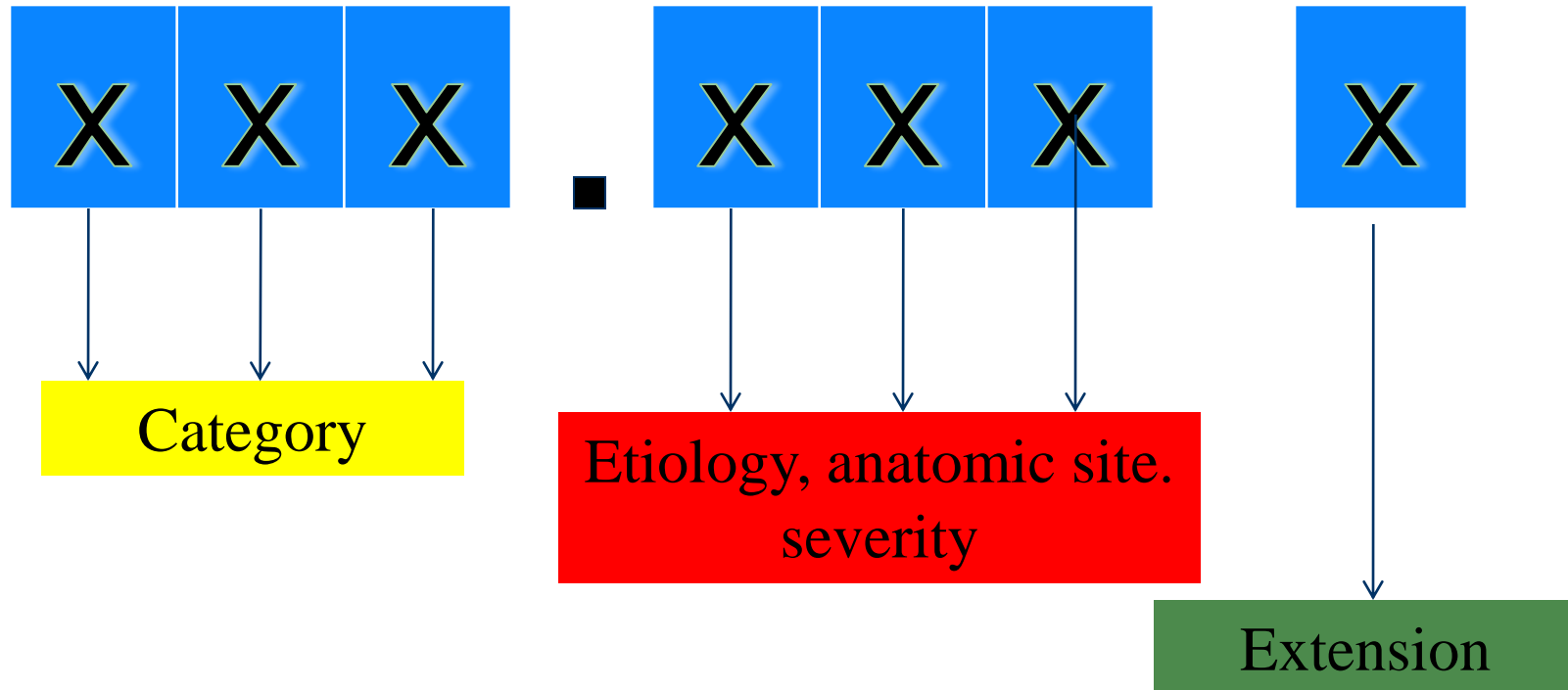
- Have to know where and how ICD-9 is currently used in your organization in order to understand the impacts to your business practices and systems
- Contact vendors, billing services, clearinghouses Am any other Facilities that a provider associates with or has privileges with to ensure they are taking the necessary steps to be compliant
- Ensure training is provided for staff

5010 / ICD-10 Critical Dates

Target Date	Milestone
January 2009	Begin Level 1 Compliance Activities (gap analysis; design; development; internal testing)
January 2010	Begin Internal Testing for Version 5010 (part of Level 1 Compliance activities)
December 2010	Achieve Level 1 Compliance (covered entities have completed internal testing and can now send and receive compliant transactions)
January 2011	Begin Level 2 Compliance Activities (external testing with trading partners begins; begin dual 4010/5010 processing)
January 1, 2012	Achieve Level 2 Compliance (5010 Compliance Date for All Covered Entities)
October 1, 2013	ICD-10 Compliance Date for All Covered Entities (date of service/discharge driven)

Code Set Characteristics

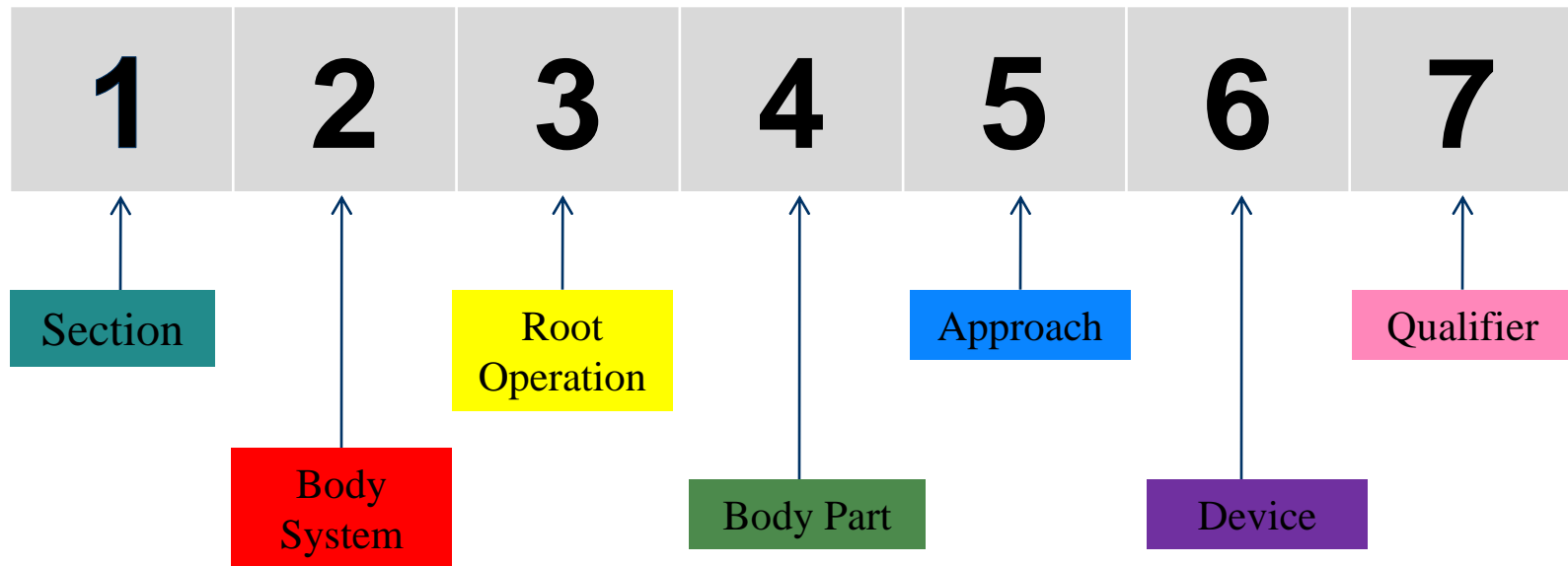
ICD -10-CM Structure (Diagnosis Volumes 1 & 2)
3 to 6 position code with leading alpha (+ extension)



Note: ICD-9-CM diagnosis was 3 to 5 position numeric except V and E

Code Set Characteristics

ICD-10-PCS Structure (Procedures Volume 3):
7- position alphanumeric code



Note: ICD-9-CM procedure code was 2 to 4 position numeric

Examples of an ICD-10 Diagnosis and Procedure Code Change

An Example of One ICD-9 diagnosis code being Represented by Multiple ICD-10 diagnosis codes

2 5 0 . 6 1

Diabetes mellitus with neurological manifestations type I not stated as uncontrolled

One ICD-9 diagnosis code is represented by multiple ICD-10 codes

E 1 0 . 4 0

Type 1 diabetes mellitus with diabetic neuropathy, unspecified

E 1 0 . 4 1

Type 1 diabetes mellitus with diabetic mononeuropathy

E 1 0 . 4 4

Type 1 diabetes mellitus with diabetic amyotrophy

E 1 0 . 4 9

Type 1 diabetes mellitus with other diabetic neurological complication

An Example of One ICD-9 procedure code being Represented by Multiple ICD-10 procedure codes

3 6 . 0 3

Open chest coronary artery angioplasty

One ICD-9 procedure code is represented by multiple ICD-10 codes

0 2 7 . 0 0 Z Z

Dilation of coronary artery, one site, one approach

0 2 7 . 1 0 Z Z

Dilation of coronary artery, two sites, one approach

0 2 7 . 2 0 Z Z

Dilation of coronary artery, three sites, open approach

0 2 7 . 3 0 Z Z

Dilation of coronary artery, four or more sites, open approach

Actual ICD-10 Codes (I'm told)

V95.41A	Spacecraft crash injuring occupant, initial encounter
X37.1A	Tornado, initial encounter
W58.13A	Crushed by crocodile, initial encounter
Z73.0	Burn-out
W22.02D	Walked into lamppost, subsequent encounter
Z63.1	Problems in relationship with in-laws
W61.33A	Pecked by chicken, initial encounter
W62.0A	Contact with nonvenomous frogs, initial encounter
Z73.4	Inadequate social skills, not elsewhere classified
V97.33D	Sucked into a jet engine, subsequent encounter

What Should Providers be Doing to Ensure Compliance

Impact Assessment

- Review information about the ICD-10 code set to gain basic understanding of the changes in structure and descriptions
- Understanding where and how ICD-9 is currently used in your systems, manual processes, automated processes, forms, checklist, training material, and other tools.

Impact Assessment continued

- Identify the systems and processes that will need to be changed (including those that support quality and public health reporting)
- Identify all your vendors and B2B Partners (including billing services, clearinghouses, practice management systems, electronic health records, trading partners.) potentially impacted by ICD

What Should Providers be Doing to Ensure Compliance

Contact your Vendors, Billing Services, Clearinghouses and Payers

- Seek preliminary understanding of when they expect their upgrades will be completed and when they will be ready to begin testing
- Plan for the installation of their upgrades
- Gain understanding of their plan to incorporate compliance changes into their schedule of standard software releases or will they provide a separate release for ICD-10

Install and Internally Test

- Install upgrades from your vendors and conduct internal testing
- Update all internal processes (including forms such as orders, super bills, referrals)
- Test new processes

Training

- Conduct staff training (including coders, clinicians, doctors). Note that more information is needed from the clinicians for the coder to select the most appropriate ICD-10 code(s)
- Plan for cost of training, staff disruptions due to time spent training, and the learning curve after implementation

External Testing and Implementation

- Conduct external testing with all billing services, E-records warehouses, payers, vendors, and clearinghouses
- Implement changes for Dates of Service/Discharge Dates 10/1/2013

What BCBST is Doing to Ensure Compliance

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Conducted an Impact Assessment

Analyzed where and how BCBST uses ICD-9 across the enterprise including business, technology, and suppliers in 2010. Identified the following impacts:

- Over half of BCBST's core business / operational processes are materially impacted by ICD codes
- Most of I/T systems that support core operations are materially impacted with the highest impact on Benefit Administration, Data Management, and Medical Informatics
- Highest impact on people was found to be in heavily staffed areas such as Customer Service & Claims Processing
- Most heavily impacted business process areas are Benefits Coding, Care Management, and Medical Informatics
- BCBST is dependent upon a large number of suppliers which substantially impact the processing of claims and medical informatics (vendors and third party)

What BCBST is doing to ensure Compliance

Developed the Implementation Strategy

BCBST determined that “dual processing” will be the strategy used to achieve compliance with the ICD-10 mandate.

- All core business systems, surround systems, reporting capabilities, and trading partner interfaces will be fully capable to accept and natively process both -9 and -10 ICD code sets (“dual processing”)
- For business operations processing, code set version will be driven by date of service/discharge and the compliance date as mandated by the Department of Health & Human Services (DHHS). e.g. Claims with date of service/discharge (DOS/D) prior October 13, 2013 will be coded and processed in ICD-9. Claims with DOS/D on or after the compliance date will be coded and processed in ICD-10.

What BCBST is doing to ensure Compliance

Formed a Governance Structure

- Accountability for the outcomes of the ICD10 program.
- Own and oversee the implementation of the program's underlying business and IT strategies
- Serve as an active program champion across the enterprise
- Ensure successful corporate compliance with the ICD-10 mandate
- Attend regular status meetings
- Ensure appropriate level of funding, allocation, and management of resources
- Serve as the final point of escalation to resolve any conflict
- Provide compliance oversight of our third party partners to ensure acceptable transition on behalf of BCBST

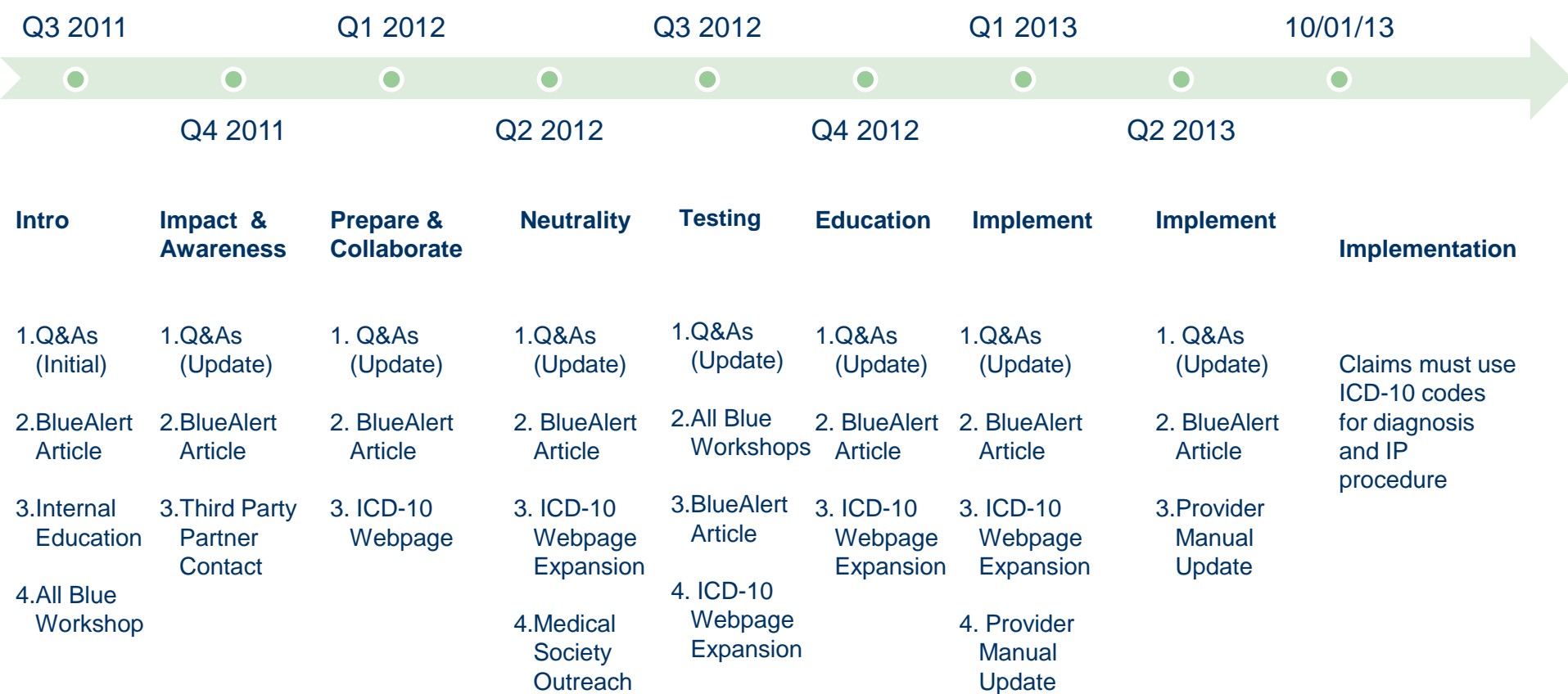
What BCBST is Doing to Ensure Compliance

Identified Program Leadership and Formed Teams responsible for:

- Planning and Oversight
- Remediation of Systems and Business Processes
- ICD Code Mapping
- Communication, Education and Training
- Vendor/Trading Partner/Supplier Readiness
- Identifying Risk and Mitigation Strategies

BCBST's High Level Provider Communication Plan

BCBST's Provider Communications Plan



Questions or Comments?

- Basic ICD-10 Education Websites:
 - NCHS – Basic ICD-10-CM Information:
<http://www.cdc.gov/nchs/about/otheract/icd9/abtcd10.htm>
 - CMS – ICD-10-PCS Information: http://www.cms.hhs.gov/ICD10/02_ICD-10-PCS.asp
 - AHIMA - ICD-10 Education: <http://www.ahima.org/icd10/index.asp>
 - WEDI – ICD-10 Implementation: www.wedi.org

